



HOOD FAMOUS BAKESHOP | 2325½ NW MARKET ST
HOOD FAMOUS CAFE + BAR | 505 5TH AVE S, SUITE 107A

JOB DESCRIPTION

Job Title: Barista/Counter Staff

Supervisor: General Manager

Location: 504 5th Ave S. Ste 107A. Seattle, WA 98104

Status: Non Exempt

FTE: Part Time

Salary Range: \$17 + tip pool

Union Affiliation: UFCW Local 21

Associated dues will apply

Hood Famous Cafe + Bar (Chinatown-International District) is seeking enthusiastic and experienced part-time **Barista/Counter Staff** members to join our team. This position staffs the counter in our Chinatown-International District retail location and is responsible for providing great service and good vibes during every shift. They will ring up customers, take orders, make coffee and other specialized drinks, provide information about our menu and company, support light food prep, and most importantly provide exceptional hospitality.

Our ideal candidate is reliable, possesses strong verbal/written communication skills and genuinely enjoys and works well in a busy environment alongside a small team. As our company continues to grow, we are seeking creative, passionate, and loyal individuals to be a part of our team. Familiarity with the Chinatown-International District neighborhood and/or Filipino flavors is a plus.

RESPONSIBILITIES

→ Hospitality

◆ Deliver exceptional service

Hood Famous Cafe + Bar is an Equal Employment Opportunity employer. All qualified candidates will receive consideration for employment without regard to race, national origin, gender, religion, disability, genetic information, sexual orientation, veteran status, or marital status.

- ◆ Possess strong communication skills to be able to:
 - Make appropriate menu suggestions
 - Take customer orders and operate Point Of Sale and cash handling procedures accurately
 - Demonstrate knowledge of relevant products and services

- Drinks and Light Food Prep
 - ◆ Prepare hot and cold drinks in accordance with customers needs
 - ◆ Perform required ID checks on guests and notifies management of violations
 - ◆ Serve beer/wine
 - ◆ Stock and take inventory of ingredients
 - ◆ Help prep, plate, and serve cooked foods (i.e. waffles, re-heat quiches, etc)

- Bakery and Cafe Maintenance
 - ◆ Keep retail displays stocked and stylized with goods and merchandise
 - ◆ Wash trays and other dishes throughout shift
 - ◆ Maintain a clean and safe environment: wipe down surfaces, sweep, etc
 - ◆ Follow health, safety, and sanitation guidelines
 - ◆ Follow opening and closing procedures
 - ◆ Other duties as assigned

- Brand Ambassadorship
 - ◆ Adhere to company's core values
 - ◆ Share Hood Famous Bakeshop's history and recent/upcoming news
 - ◆ Educate customers on ingredients and flavor profiles
 - ◆ Direct customers to the different services we offer and how to reach us

QUALIFICATIONS

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- **Must be 18+ years or older**
- **Must hold valid food handler's permit**
- **Must obtain your MAST Permit**
- **At least two years Barista experience required**
- Time-management, prioritization and organization in a fast-paced environment
- Excellent teamwork ethic, problem-solving skills, and strong attention to detail
- Flexible schedule and must be able to work weekends
- Ability to lift 30lbs on a regular basis
- Ability to stand on your feet for 5+ hours
- Have a genuine desire to help people
- Listen and communicate effectively

COMPENSATION

- Hourly, \$17 starting wage + tips
- Full time employees are eligible for medical, dental, vision benefits
- Monthly in-store food and beverage credit and discounts on merchandise

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